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OFFICE OF THE CLERK OF THE CIRCUIT COURT OF COOK COUNTY

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Clerk Dorothy Brown Initiates By Appointment ONLY Service at Clerk's Office During Coronavirus Health Concerns

(Chicago) Hon. Dorothy Brown, Clerk of the Circuit Court of Cook County, IL, announced today that the Clerk's Office will offer Clerk's Office services by appointment only to greatly reduce in-person contact during the COVID-19 high-risk health environment. In addition, attorneys are requested to email motions for bail review and all court users are urged to use remote access services, including the Clerk's Office mobile app.

"Notification is posted at all Clerk's Office locations stating that in-person service will only be available by appointment. Court users are being provided the phone numbers and email addresses to use to make their appointments for specific areas and/or pay by phone for services, and attorneys are asked to email motions for bond review. All of these actions will allow the Clerk's Office to continue to provide access to justice while significantly limiting in-person contact," Clerk Brown said.

"To protect the public and our employees at this time, we are asking attorneys and self-represented litigants to, as much as possible, limit their visits to the Clerk's Office," Clerk Brown said. "Customers should use our online services: eFiling for civil case filings; the Online Traffic Ticket System to pay traffic tickets, request a traffic court date, or request traffic safety school; email services for various court documents and other requests; Pay by Phone services to make payments, and download the Court Clerk Mobile Connect app on iPhone and Android devices to access civil case docket, traffic tickets, civil court call, and general information."

The Office of the Chief Judge Timothy Evans announced today that many criminal and civil cases in the Circuit Court of Cook County will be postponed until May 18th. More information is available at www.cookcountycourt.org.

The Clerk's Office has produced informational flyers about the various ways that the public can access the Clerk's Office to obtain services remotely and/or schedule appointments. The flyers lists the phone numbers and email addresses for each of the Clerk's Office's divisions/districts and numbered codes for paying for certain services by phone. The flyers are posted on the Clerk's Office's website (www.cookcountyclerkofcourt.org) and in Clerk's Office's locations, and distributed through social media (facebook.com/Clerk of the Circuit Court of Cook County) (twitter.com/CourtClerkBrown).

"Please visit the Clerk's Office's website at www.cookcountyclerkofcourt.org to use the online services or contact the Clerk's Office by phone or email to request certain Clerk's Office services or make an appointment," Clerk Brown said. "It is very important that we do what we can to reduce in-person interactions whenever possible during this time."

The public may call the Clerk's Office at (312) 603-5030 for more information and visit www.cookcountyclerkofcourt.org for updates.